

# UC DAVIS

## EMPLOYEE BENEFITS

**Benefits Customer Service  
Shared Services Center  
260 Cousteau Place, Suite 150  
Davis, CA 95618**

**Phone & Drop-in Hours:  
M-F 8:30am– 12:00pm,  
1:00pm - 4:30pm**

**benefits@ucdavis.edu**

**Phone: 530-752-1774  
Fax: 530-752-1993**

**www.hr.ucdavis.edu/benefits  
UCnet: <http://ucnet.universityofcalifornia.edu>**

<b>MEDICAL</b>	<b>PHONE NUMBER</b>	<b>GROUP NO.</b>
<b>ANTHEM BLUE CROSS – CORE MEDICAL, UC CARE &amp; UC HEALTH SAVINGS PLAN</b>		
Customer Service.....	844-437-0486	
Optum Rx pharmacy questions.....	855-489-0651	
Blue Card.....	800-810-BLUE (2583)	
24/7 Nurse Line.....	800-700-9186	
<b>CORE MEDICAL (<a href="http://www.anthem.com/ca/uc">www.anthem.com/ca/uc</a>)</b>		
<b>UC CARE PPO (<a href="http://uc-care.org">http://uc-care.org</a>)</b>		
<b>UC HEALTH SAVINGS PLAN (<a href="http://www.anthem.com/ca/uc">www.anthem.com/ca/uc</a>)</b>		
Health Equity (Heath Savings Account) 866-212-4729		
<b>KAISER PERMANENTE HMO (<a href="http://kp.org/universityofcalifornia">http://kp.org/universityofcalifornia</a>)</b>		
Customer Service.....	800-464-4000	603604 (North) 102604 (South)
<b>HEALTH NET BLUE &amp; GOLD HMO (<a href="http://www.healthnet.com/uc">http://www.healthnet.com/uc</a>)</b>		
Customer Service.....	800-539-4072	
Mail order pharmacy questions.....	888-624-1139	
Decision Power (Nurse Line).....	800-893-5597	
<b>WESTERN HEALTH ADVANTAGE HMO (<a href="http://www.westernhealth.com/mywha/university-of-california">www.westernhealth.com/mywha/university-of-california</a>)</b>		
Customer Service.....	888-563-2250	001021
Retail pharmacy questions.....	800-903-8664	
Mail order pharmacy questions.....	800-4-REFILL (800-473-3455)	
Nurse24 (Nurse Line).....	877-793-3655	
<b>BEHAVIORAL HEALTH</b>	<b>PHONE NUMBER</b>	<b>GROUP NO.</b>
<b>OPTUM (<a href="http://www.liveandworkwell.com">www.liveandworkwell.com</a> - Access Code is 11280)</b>		
For those enrolled Kaiser*; Health Net Blue & Gold; Western Health Advantage		
* Kaiser enrollees may also access Kaiser's mental health services.		
Customer Service.....	888-440-8225	11280
<b>Anthem Behavioral Health (<a href="http://www.anthem.com/ca/uc">www.anthem.com/ca/uc</a>)</b>		
For those enrolled in UC Health Savings Plan; UC Care; Core		
Customer Service.....	844-437-0486	
<b>DENTAL</b>	<b>PHONE NUMBER</b>	<b>GROUP NO.</b>
<b>DELTA DENTAL PPO (<a href="http://www.deltadentalins.com/uc">www.deltadentalins.com/uc</a>)</b>		
<b>Network: Premier and PPO</b>	Customer Service.....	18066
	800-777-5854	
<b>DELTACARE USA (<a href="http://www.deltadentalins.com/uc">www.deltadentalins.com/uc</a>)</b>		
<b>Network: DeltaCare</b>	Customer Service.....	72039
	800-422-4234	
<b>OPTICAL</b>	<b>PHONE NUMBER</b>	<b>GROUP NO.</b>
<b>VISION SERVICE PLAN (<a href="http://www.vsp.com">www.vsp.com</a>)</b>		
Customer Service.....	866-240-8344	00101923
<b>LEGAL</b>	<b>PHONE NUMBER</b>	<b>GROUP NO.</b>
<b>ARAG LEGAL PLAN (<a href="http://www.ARAGLegalCenter.com">www.ARAGLegalCenter.com</a> - Access Code 11700uc)</b>		
Customer Service.....	800-828-1395	11700

<b>LIFE</b>	PHONE NUMBER	GROUP NO.
<b>PRUDENTIAL LIFE (www.prudential.com/uc)</b>		
University-Paid – Basic or Core		G-97000
Employee-Paid – Supplemental and Dependent		GO-97000
Customer Service.....	800-524-0542	

<b>DISABILITY</b>	PHONE NUMBER	GROUP NO.
<b>LIBERTY MUTUAL</b>		037972
Customer Service.....	800-838-4461	

<b>AD&amp;D</b>	PHONE NUMBER	GROUP NO.
<b>PRUDENTIAL LIFE (www.prudential.com/uc)</b>		
Customer Service.....	800-524-0542	

**HEALTH CARE FACILITATOR PROGRAM**  
[www.hr.ucdavis.edu/hcf](http://www.hr.ucdavis.edu/hcf)  
 Health Care Facilitator ..... 530-752-4264  
 Health Care Facilitator Asst ..... 530-752-7840

**POSTDOCTORAL SCHOLARS BENEFIT PROGRAM**  
<http://clients.garnett-powers.com/pd/uc/>  
 Customer Service..... 800-254-1758  
 Campus Coordinator..... 530-754-4922

**RETIREMENT**  
**UC RETIREMENT ADMINISTRATION SERVICE CENTER (RASC)**  
<http://ucnet.universityofcalifornia.edu>  
 Phone: 800-888-UCOP (8267)  
 Direct: 510-987-0651  
 Retiree Services: 800-888-8267

**SOCIAL SECURITY**  
[www.ssa.gov](http://www.ssa.gov)  
 825 Riverside Parkway, Suite 100  
 West Sacramento, CA 95605  
 Phone: 800-772-1213

**MEDICARE**  
[www.medicare.gov](http://www.medicare.gov)  
 Phone: 800-633-4227

**CalPERS**  
[www.calpers.ca.gov](http://www.calpers.ca.gov)

**SAVINGS/INVESTMENTS**  
**UC RETIREMENT SAVINGS PROGRAM**  
**Fidelity Retirement Services (403b/457b/DCP)**  
<http://netbenefits.com>  
 Customer Service: 866-682-7787  
 Retirement Readiness Workshops  
 Reservation Line: 800-642-7131

**SCHOLARSHARE**  
[www.scholarshare.com](http://www.scholarshare.com)  
 Phone: 800-544-5248

**DISABILITY RESOURCES**  
**CA STATE DISABILITY INSURANCE (SDI)**  
[www.edd.ca.gov](http://www.edd.ca.gov)  
 Phone: 800-480-3287  
*Note: UC does not participate in SDI. If you have been employed with UC for less than 18 months at time of disability, you may be eligible through a former employer*

**DISABILITY MANAGEMENT SERVICES**  
 Campus: 530-752-6019

**WORKERS COMPENSATION**  
 Campus: 530-752-7243

**HEALTH FSA/DEPCARE FSA**  
**WageWorks**  
<https://mybenefits.wageworks.com>  
 Phone: 800-482-4120  
 Claims Fax: 800-482-4174

**COBRA**  
**WageWorks**  
<https://mybenefits.wageworks.com>  
 Phone: 877-722-2667

**WELLNESS PROGRAM**  
**UC LIVING WELL**  
<http://uclivingwell.ucop.edu>  
**UCD WORKLIFE & WELLNESS**  
<http://worklife-wellness.ucdavis.edu/>

**FAMILY MEMBER VERIFICATION**  
**SECOVA**  
<http://verify.secova.com/uc>  
 Customer Service: 877-632-8126  
 Fax: 866-412-0214

**FAMILY CARE**  
**Bright Horizons Care Advantage**  
[www.careadvantage.com/universityofcalifornia](http://www.careadvantage.com/universityofcalifornia)  
 Customer Service: 888-748-2489

**AUTO/HOME/RENTERS INSURANCE**  
**California Casualty**  
[www.calcas.com/uc](http://www.calcas.com/uc)  
 Phone: 877-711-9653

**HOME LOAN PROGRAM**  
**FACULTY HOME LOANS**  
[www.ucop.edu/loan-programs](http://www.ucop.edu/loan-programs)

**OTHER CAMPUS RESOURCES**  
**PAYROLL** ..... 530-757-8550  
**PERSONNEL** ..... 530-752-0530  
**UCDHS BENEFITS** ..... 916-734-8099

**OTHER RESOURCES**  
**Golden 1 Credit Union**..... 877-465-3361  
**USE Credit Union**..... 866-873-4968