

UC DAVIS

EMPLOYEE BENEFITS

Benefits Customer Service
Shared Services Center
260 Cousteau Place, Suite 150
Davis, CA 95618

Phone & Drop-in Hours:
M-F 8:30am– 12:00pm,
1:00pm - 4:30pm

benefits@ucdavis.edu

Phone: 530-752-1774
Fax: 530-752-1993

www.hr.ucdavis.edu/benefits
UCnet: <http://ucnet.universityofcalifornia.edu>

MEDICAL	PHONE NUMBER	GROUP NO.
ANTHEM BLUE CROSS – CORE MEDICAL, UC CARE & UC HEALTH SAVINGS PLAN		
Customer Service.....	844-437-0486	
Optum Rx pharmacy questions.....	855-489-0651	
Blue Card.....	800-810-BLUE (2583)	
24/7 Nurse Line.....	800-700-9186	
CORE MEDICAL (www.anthem.com/ca/uc)		
UC CARE PPO (http://uc-care.org)		
UC HEALTH SAVINGS PLAN (www.anthem.com/ca/uc)		
Health Equity (Heath Savings Account)	866-212-4729	
KAISER PERMANENTE HMO (http://kp.org/universityofcalifornia)		
Customer Service.....	800-464-4000	603604 (North) 102604 (South)
HEALTH NET BLUE & GOLD HMO (http://www.healthnet.com/uc)		
Customer Service.....	800-539-4072	
Mail order pharmacy questions.....	888-624-1139	
Decision Power (Nurse Line).....	800-893-5597	
WESTERN HEALTH ADVANTAGE HMO (www.westernhealth.com/mywha/university-of-california)		
Customer Service.....	888-563-2250	001021
Retail pharmacy questions.....	800-903-8664	
Mail order pharmacy questions.....	800-4-REFILL (800-473-3455)	
Nurse24 (Nurse Line).....	877-793-3655	
BEHAVIORAL HEALTH	PHONE NUMBER	GROUP NO.
OPTUM (www.liveandworkwell.com - Access Code is 11280)		
For those enrolled Kaiser*; Health Net Blue & Gold; Western Health Advantage		
* Kaiser enrollees may also access Kaiser's mental health services.		
Customer Service.....	888-440-8225	11280
Anthem Behavioral Health (www.anthem.com/ca/uc)		
For those enrolled in UC Health Savings Plan; UC Care; Core		
Customer Service.....	844-437-0486	
DENTAL	PHONE NUMBER	GROUP NO.
DELTA DENTAL PPO (www.deltadentalins.com/uc)		
Network: Premier and PPO	Customer Service.....	18066
Customer Service.....	800-777-5854	
DELTACARE USA (www.deltadentalins.com/uc)		
Network: DeltaCare	Customer Service.....	72039
Customer Service.....	800-422-4234	
OPTICAL	PHONE NUMBER	GROUP NO.
VISION SERVICE PLAN (www.vsp.com)		
Customer Service.....	866-240-8344	00101923
LEGAL	PHONE NUMBER	GROUP NO.
ARAG LEGAL PLAN (www.ARAGLegalCenter.com - Access Code 11700uc)		
Customer Service.....	800-828-1395	11700

LIFE	PHONE NUMBER	GROUP NO.
PRUDENTIAL LIFE (www.prudential.com/uc)		
University-Paid – Basic or Core		G-97000
Employee-Paid – Supplemental and Dependent		GO-97000
Customer Service.....	800-524-0542	

DISABILITY	PHONE NUMBER	GROUP NO.
LIBERTY MUTUAL		
Customer Service.....	800-838-4461	037972

AD & D	PHONE NUMBER	GROUP NO.
PRUDENTIAL LIFE (www.prudential.com/uc)		
Customer Service.....	800-524-0542	

HEALTH CARE FACILITATOR PROGRAM

www.hr.ucdavis.edu/hcf
 Health Care Facilitator 530-752-4264
 Health Care Facilitator Asst 530-752-7840

POSTDOCTORAL SCHOLARS BENEFIT PROGRAM

http://clients.garnett-powers.com/pd/uc/
 Customer Service..... 800-254-1758
 Campus Coordinator..... 530-754-4922

RETIREMENT

UC RETIREMENT SYSTEM
<http://ucnet.universityofcalifornia.edu>
 Phone: 800-888-UCOP (8267)
 Direct: 510-987-0651
 Retiree Services: 800-888-8267

SOCIAL SECURITY
www.ssa.gov
 825 Riverside Parkway, Suite 100
 West Sacramento, CA 95605
 Phone: 800-772-1213

MEDICARE
www.medicare.gov
 Phone: 800-633-4227

CalPERS
www.calpers.ca.gov

SAVINGS/INVESTMENTS

UC RETIREMENT SAVINGS PROGRAM
Fidelity Retirement Services
<http://netbenefits.com>
 Customer Service: 866-682-7787
 Retirement Readiness Workshops
 Reservation Line: 800-642-7131

SCHOLARSHARE
www.scholarshare.com
 Phone: 800-544-5248

DISABILITY RESOURCES

CA STATE DISABILITY INSURANCE (SDI)
www.edd.ca.gov
 Phone: 800-480-3287
Note: UC does not participate in SDI. If you have been employed with UC for less than 18 months at time of disability, you may be eligible through a former employer

DISABILITY MANAGEMENT SERVICES
 Campus: 530-752-6019

WORKERS COMPENSATION
 Campus: 530-752-7243

HEALTH FSA/DEPCARE FSA

CONEXIS
 Pre-enrollment website:
www.conexis.com/myfsa
 Participant website:
<http://mybenefits.conexis.com>
 Phone: 800-482-4120
 Claims Fax: 800-482-4174

COBRA

CONEXIS
www.conexis.org/employees
 Phone: 877-722-2667

WELLNESS PROGRAM

UC LIVING WELL
<http://uclivingwell.ucop.edu>

UCD WORKLIFE & WELLNESS
<http://worklife-wellness.ucdavis.edu/>

FAMILY MEMBER VERIFICATION

SECOVA
<http://verify.secova.com/uc>
 Customer Service: 877-632-8126
 Fax: 866-412-0214

FAMILY CARE

Bright Horizons Care Advantage
www.careadvantage.com/universityofcalifornia
 Customer Service: 888-748-2489

AUTO/HOME/RENTERS INSURANCE

California Casualty
www.calcas.com/uc
 Phone: 877-711-9653

HOME LOAN PROGRAM

WELLS FARGO
<https://www.employeemortgage.com/UC0897>
 Phone: 877-291-4331

FACULTY HOME LOANS
www.ucop.edu/loan-programs

OTHER CAMPUS RESOURCES

PAYROLL 530-757-8550
PERSONNEL 530-752-0530
UCDHS BENEFITS 916-734-8099

OTHER RESOURCES

Golden 1 Credit Union..... 877-465-3361
USE Credit Union..... 866-873-4968